



Cancellation and Refund Policy

Cancellation by Student:

You may cancel your enrollment anytime up to 5 days before the start of a scheduled class for a full refund of money paid for that course, or you may defer your enrollment to a future date. If you have enrolled in a payment plan for multiple courses, you may cancel (for a refund of courses not yet taken) or defer your registration for upcoming course(s) with at least five days notice.

Cancellation by NAI:

NAI reserves the right to cancel any training course due to insufficient enrollment at least 30 calendar days in advance of the scheduled course date. Notice will be provided with the option to reschedule for a future course date, or to receive a full refund of tuition fees.

NAI is not responsible for any expenses incurred by the customer if a training course is cancelled. We suggest purchasing refundable flight tickets and/or trip insurance.

If a training class is cancelled due to any unforeseen circumstances such as weather or natural disaster, the customer is entitled to reschedule for a future training course with no additional fees.

Thank you! We look forward to meeting you!